

Friedrich R. Singer

Senior Consultant, IT and Telephony Management

- Focuses on IT and Telephony Management, Re-engineering, Process optimisation in IT Area
- 40 years working experience in leading positions of international companies



Education

- Trade Manager
- IT specific and management education programmes

Industry Experience

- Electronic industry
- internal/external IT service provider

Focuses and Competences

- IT Management
- Re-engineering of IT processes
- Process optimisation, reduction of expenditures, TCO in IT area
- IT outsourcing/insourcing
- Landline and mobile telephony
- Development/re-structuring of IT areas
- Experience in international project management

Professional Experience within global companies

- Philips Austria; Data processing centre and Project management, data processing centre - consolidation, cooperation on international data processing centre - consolidation projects
- Philips Austria; Head of Country IT-Management, CRM, implementation of international standards, deployment of global projects within Philips Austria
- Atos Origin: Head of Technical Infrastructure Services, overall responsibility for IT area
- Philips C&P; Head of Customer Support Organisation, data processing centre management, management of landline and mobile telephony, internal phone network, international contacts within the concern
- Project management of outsourcing activities